

Equipment Service Contract

Contract ID

44316

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: After Schl Prog
After School Programs-Arizona
11045 Arizona Ave
Riverside, CA, 92503
(951) 358-1682
(951) 358-1683

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44316	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location				Ship To ID	After Schl Prog		Address	After Schl Prog After School Programs-Arizona 11045 Arizona Ave Riverside, CA, 92503 (951) 358-1682 (951) 358-1683		
Serial No	090150643		Unit ID		Model No		DP-S510		Equip. Location	copy room
Description	Digital Duplicator				PMs Included		None		Equip. Value	\$635.00
Meter Name	Copies		Start Meter Reading		1280275		Clicks Included in Contract Term		1000000	

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
35448	Overage	0	Unlimited	0.001	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
3. This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
4. This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
5. If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.

Equipment Service Contract

Contract ID

44316

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Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: After Schl Prog
After School Programs-Arizona
11045 Arizona Ave
Riverside, CA, 92503
(951) 358-1682
(951) 358-1683

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

44317

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: ARLANZA EL
ARLANZA ELEMENTARY
5891 RUTLAND STREET
Map Page 714/F3
Riverside, CA, 92503
(951) 351-9274
(951) 351-6607

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44317	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location		Ship To ID	ARLANZA EL		Address	ARLANZA EL ARLANZA ELEMENTARY 5891 RUTLAND STREET Map Page 714/F3 Riverside, CA, 92503 (951) 351-9274 (951) 351-6607		
Serial No	041062474	Unit ID	Model No	DP-330L	Equip. Location			?
Description	Duplo Duplicator		PMs Included	None		Equip. Value	\$635.00	
Meter Name	Copies		Start Meter Reading	1811841	Clicks Included in Contract Term		800000	

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
35449	Overage	0	Unlimited	0	

Other Charges (charges per billing interval)

Value

Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

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- Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
- This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
- This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
- If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on

Equipment Service Contract

Contract ID

44317

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: ARLANZA EL
ARLANZA ELEMENTARY
5891 RUTLAND STREET
Map Page 714/F3
Riverside, CA, 92503
(951) 351-9274
(951) 351-6607

a per-call basis.

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

44318

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: ARLANZA EL
ARLANZA ELEMENTARY
5891 RUTLAND STREET
Map Page 714/F3
Riverside, CA, 92503
(951) 351-9274
(951) 351-6607

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44318	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location		Ship To ID	ARLANZA EL		Address	ARLANZA EL ARLANZA ELEMENTARY 5891 RUTLAND STREET Map Page 714/F3 Riverside, CA, 92503 (951) 351-9274 (951) 351-6607			
Serial No	040556626		Unit ID	Model No		DP-330L		Equip. Location	?
Description	Duplo Duplicator			PMs Included		None		Equip. Value	\$635.00
Meter Name	Copies		Start Meter Reading	3751459		Clicks Included in Contract Term		800000	

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
35450	Overage	0	Unlimited	0	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

- Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
- Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
- This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
- This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
- If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on

Equipment Service Contract

Contract ID

44318

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: ARLANZA EL
ARLANZA ELEMENTARY
5891 RUTLAND STREET
Map Page 714/F3
Riverside, CA, 92503
(951) 351-9274
(951) 351-6607

a per-call basis.

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

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12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

44319

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: COLLETT EL
COLLETT ELEMENTARY SCHOOL
10850 COLLETT AVE
Riverside, CA, 92505
(951) 358-1605
(951) 358-1606

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44319	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location				Ship To ID	COLLETT EL		Address	COLLETT EL COLLETT ELEMENTARY SCHOOL 10850 COLLETT AVE Riverside, CA, 92505 (951) 358-1605 (951) 358-1606		
Serial No	031161315		Unit ID	Model No	DP-330L		Equip. Location	teachers lounge		
Description	Duplo Duplicator				PMs Included	None		Equip. Value	\$635.00	
Meter Name	Copies		Start Meter Reading	2730974		Clicks Included in Contract Term	1000000			

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
35451	Overage	0	Unlimited	0.001	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
3. This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
4. This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
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Equipment Service Contract

Contract ID

44319

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: COLLETT EL
COLLETT ELEMENTARY SCHOOL
10850 COLLETT AVE
Riverside, CA, 92505
(951) 358-1605
(951) 358-1606

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

44320

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: COLLETT EL
COLLETT ELEMENTARY SCHOOL
10850 COLLETT AVE
Riverside, CA, 92505
(951) 358-1605
(951) 358-1606

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44320	Contract Description		Full Coverage Maintenance Contract					Start Date	01-Jul-20		End Date	30-Jun-21	
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE		Labor Surcharge	NONE		Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00		Zone Charge	\$0.00		Other Charges	\$0.00		SubTotal	\$635.00		Total Contract Charge	\$635.00	
Estimated Annual Charge		\$635.00												

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location				Ship To ID	COLLETT EL		Address	COLLETT EL COLLETT ELEMENTARY SCHOOL 10850 COLLETT AVE Riverside, CA, 92505 (951) 358-1605 (951) 358-1606		
Serial No	040251468		Unit ID	Model No	DP-330L		Equip. Location	teachers lounge		
Description	Duplo Duplicator				PMs Included	None		Equip. Value	\$635.00	
Meter Name	Copies		Start Meter Reading	2422098		Clicks Included in Contract Term	1000000			

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
35452	Overage	0	Unlimited	0.001	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
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Equipment Service Contract

Contract ID

44320

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: COLLETT EL
COLLETT ELEMENTARY SCHOOL
10850 COLLETT AVE
Riverside, CA, 92505
(951) 358-1605
(951) 358-1606

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

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Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

44322

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: LA SIERRA HS
La Sierra High School
4145 La Sierra Ave.
Map Page 714/E7
Riverside, CA, 92505
(951) 358-1725
(951) 358-1726
penny.clark@alvord.k12.ca.us

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44322	Contract Description	Full Coverage Maintenance Contract					Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00	
Estimated Annual Charge		\$635.00									

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location		Ship To ID	LA SIERRA HS	Address	LA SIERRA HS La Sierra High School 4145 La Sierra Ave. Map Page 714/E7 Riverside, CA, 92505 (951) 358-1725 (951) 358-1726 penny.clark@alvord.k12.ca.us		
Serial No	041163490	Unit ID	Model No	DP-330L	Equip. Location	Copy Room (by Library)	
Description	Digital Duplicator			PMs Included	None	Equip. Value	\$635.00
Meter Name	Copies		Start Meter Reading	919328	Clicks Included in Contract Term	1000000	

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
35454	Overage	0	Unlimited	0	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
3. This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
4. This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.

Equipment Service Contract

Contract ID

44322

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: LA SIERRA HS
La Sierra High School
4145 La Sierra Ave.
Map Page 714/E7
Riverside, CA, 92505
(951) 358-1725
(951) 358-1726
penny.clark@alvord.k12.ca.us

5. If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

44321

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: LA SIERRA HS
La Sierra High School
4145 La Sierra Ave.
Map Page 714/E7
Riverside, CA, 92505
(951) 358-1725
(951) 358-1726
penny.clark@alvord.k12.ca.us

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44321	Contract Description		Full Coverage Maintenance Contract					Start Date	01-Jul-20		End Date	30-Jun-21		
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE		Labor Surcharge	NONE		Travel Hrs Inc	ALL		Travel Surcharge	NONE	
Equipment Charge	\$635.00		Zone Charge	\$0.00		Other Charges	\$0.00		SubTotal	\$635.00		Total Contract Charge	\$635.00		
Estimated Annual Charge		\$635.00													

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location		Ship To ID	LA SIERRA HS	Address	LA SIERRA HS La Sierra High School 4145 La Sierra Ave. Map Page 714/E7 Riverside, CA, 92505 (951) 358-1725 (951) 358-1726 penny.clark@alvord.k12.ca.us		
Serial No	021266416	Unit ID		Model No	DP-330L	Equip. Location	Library
Description	Duplo Duplicator			PMs Included	None	Equip. Value	\$635.00
Meter Name	Copies	Start Meter Reading	4441140	Clicks Included in Contract Term		1000000	

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
35453	Overage	0	Unlimited	0	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
3. This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
4. This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.

Equipment Service Contract

Contract ID

44321

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: LA SIERRA HS
La Sierra High School
4145 La Sierra Ave.
Map Page 714/E7
Riverside, CA, 92505
(951) 358-1725
(951) 358-1726
penny.clark@alvord.k12.ca.us

5. If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

44323

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: MCAULIFFE EL
MC AULIFFE ELEM.
4100 Golden Ave.
Map Page 744/D1
Riverside, CA, 92505
(951) 351-9308
(951) 358-1626
calldis@alvord.k12.ca.gov

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44323	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location		Ship To ID	MCAULIFFE EL		Address	MCAULIFFE EL MC AULIFFE ELEM. 4100 Golden Ave. Map Page 744/D1 Riverside, CA, 92505 (951) 351-9308 (951) 358-1626 calldis@alvord.k12.ca.gov	
Serial No	070553585		Unit ID	Model No	DP-S510	Equip. Location	front office
Description	Digital Duplicator		PMs Included	None		Equip. Value	\$635.00
Meter Name	Copies		Start Meter Reading	3248112		Clicks Included in Contract Term	1000000

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
35455	Overage	0	Unlimited	0.001	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
3. This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
4. This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.

Equipment Service Contract

Contract ID

44323

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: MCAULIFFE EL
MC AULIFFE ELEM.
4100 Golden Ave.
Map Page 744/D1
Riverside, CA, 92505
(951) 351-9308
(951) 358-1626
calldis@alvord.k12.ca.gov

5. If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

44324

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: MYRA LINN EL
Myra Linn Elementary School
10435 Branigan Way
Map Page 714/F6
Riverside, CA, 92505
(951) 358-1630
(951) 358-1631

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44324	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	N/A	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location		Ship To ID	MYRA LINN EL	Address	MYRA LINN EL Myra Linn Elementary School 10435 Branigan Way Map Page 714/F6 Riverside, CA, 92505 (951) 358-1630 (951) 358-1631		
Serial No	160653881	Unit ID		Model No	DP-F510	Equip. Location	
Description	Digital Duplicator	PMs Included	None	Equip. Value	\$635.00		

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
3. This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
4. This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
5. If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.
6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.
7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.
8. This service agreement is non-refundable in the event of cancellation.

Equipment Service Contract

Contract ID

44324

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: MYRA LINN EL
Myra Linn Elementary School
10435 Branigan Way
Map Page 714/F6
Riverside, CA, 92505
(951) 358-1630
(951) 358-1631

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

	Print Name	Signature	Date
Complete Business Systems Representative	_____	_____	_____
Customer Signature	_____	_____	_____

Equipment Service Contract

Contract ID

44325

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: MYRA LINN EL
Myra Linn Elementary School
10435 Branigan Way
Map Page 714/F6
Riverside, CA, 92505
(951) 358-1630
(951) 358-1631

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44325	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location	Ship To ID	MYRA LINN EL	Address	MYRA LINN EL Myra Linn Elementary School 10435 Branigan Way Map Page 714/F6 Riverside, CA, 92505 (951) 358-1630 (951) 358-1631						
Serial No	040556708	Unit ID	Model No	DP-330Le	Equip. Location	(room 103) moved to upstairs workroom 200				
Description	Digital Duplicator		PMs Included	None	Equip. Value	\$635.00				
Meter Name	Copies		Start Meter Reading	2499827	Clicks Included in Contract Term	1000000				

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
35456	Overage	0	Unlimited	0.001	

Other Charges (charges per billing interval)

	Value
--	-------

Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

- Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
- Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
- This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
- This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
- If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on

Equipment Service Contract

Contract ID

44325

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: MYRA LINN EL
Myra Linn Elementary School
10435 Branigan Way
Map Page 714/F6
Riverside, CA, 92505
(951) 358-1630
(951) 358-1631

a per-call basis.

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

44327

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: TERRACE EL
TERRACE ELEMENTARY ALVORD
USD
6601 Rutland Avenue
Map Page 714/B6
Riverside, CA, 92503
(951) 358-1660
(951) 358-1661

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44327	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	N/A	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location	Ship To ID	TERRACE EL	Address	TERRACE EL TERRACE ELEMENTARY ALVORD USD 6601 Rutland Avenue Map Page 714/B6 Riverside, CA, 92503 (951) 358-1660 (951) 358-1661		
Serial No	170150257	Unit ID	Model No	DP-F510	Equip. Location	
Description	Digital Duplicator	PMs Included	None	Equip. Value	\$635.00	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract

TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
3. This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
4. This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
5. If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.
6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.
7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

Equipment Service Contract

Contract ID

44327

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: TERRACE EL
TERRACE ELEMENTARY ALVORD
USD
6601 Rutland Avenue
Map Page 714/B6
Riverside, CA, 92503
(951) 358-1660
(951) 358-1661

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

44329

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: Twinhill Elem
Twinhill Elementary School
11000 Campbell Ave.
Riverside, CA, 92505
(951) 358-1665
(951) 358-1666

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44329	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location				Ship To ID	Twinhill Elem		Address	Twinhill Elem Twinhill Elementary School 11000 Campbell Ave. Riverside, CA, 92505 (951) 358-1665 (951) 358-1666		
Serial No	100653774		Unit ID	Model No		DP-U510		Equip. Location	office	
Description	Digital Duplicators				PMs Included		None		Equip. Value	\$635.00
Meter Name	Copies		Start Meter Reading	955654		Clicks Included in Contract Term			1000000	

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
35458	Overage	0	Unlimited	0	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

- Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
- Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
- This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
- This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
- If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.

Equipment Service Contract

Contract ID

44329

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: Twinhill Elem
Twinhill Elementary School
11000 Campbell Ave.
Riverside, CA, 92505
(951) 358-1665
(951) 358-1666

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

44328

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: Twinhill Elem
Twinhill Elementary School
11000 Campbell Ave.
Riverside, CA, 92505
(951) 358-1665
(951) 358-1666

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44328	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location				Ship To ID	Twinhill Elem		Address	Twinhill Elem Twinhill Elementary School 11000 Campbell Ave. Riverside, CA, 92505 (951) 358-1665 (951) 358-1666		
Serial No	100653776		Unit ID			Model No	DP-U510		Equip. Location	workroom
Description	Digital Duplicators				PMs Included	None		Equip. Value	\$635.00	
Meter Name	Copies		Start Meter Reading	1037323		Clicks Included in Contract Term	1000000			

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
35457	Overage	0	Unlimited	0	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
3. This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
4. This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
5. If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.

Equipment Service Contract

Contract ID

44328

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: Twinhill Elem
Twinhill Elementary School
11000 Campbell Ave.
Riverside, CA, 92505
(951) 358-1665
(951) 358-1666

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.
7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.
8. This service agreement is non-refundable in the event of cancellation.
9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.
10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.
11. CBS may from time to time modify the annual cost of the agreement upon renewal.
12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.
13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

44330

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: Valley View Ele
Valley View Elementary
11750 Gramercy Place
Map Page 714/B6
Riverside, CA, 92505
(951) 358-1670
(951) 358-1671

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44330	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	N/A	Labor Hrs Inc	ALL	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location	Ship To ID	Valley View Ele	Address	Valley View Ele Valley View Elementary 11750 Gramercy Place Map Page 714/B6 Riverside, CA, 92505 (951) 358-1670 (951) 358-1671			
Serial No	180855808	Unit ID	Model No	DP-F510	Equip. Location		
Description	Digital Duplicator	PMs Included	None	Equip. Value	\$635.00		

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
3. This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
4. This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
5. If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.
6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.
7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.
8. This service agreement is non-refundable in the event of cancellation.

Equipment Service Contract

Contract ID

44330

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: Valley View Ele
Valley View Elementary
11750 Gramercy Place
Map Page 714/B6
Riverside, CA, 92505
(951) 358-1670
(951) 358-1671

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

	Print Name	Signature	Date
Complete Business Systems Representative	_____	_____	_____
Customer Signature	_____	_____	_____

Equipment Service Contract

Contract ID

44332

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: WELLS MS
WELLS Middle School
10000 Wells Ave.
Map Page 714/F4
Riverside, CA, 92505
(951) 351-9241
(951) 351-6606

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44332	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location	Ship To ID	WELLS MS	Address	WELLS MS WELLS Middle School 10000 Wells Ave. Map Page 714/F4 Riverside, CA, 92505 (951) 351-9241 (951) 351-6606						
Serial No	071084078	Unit ID	Model No	DP-220Le	Equip. Location	2 story building staff room				
Description	Digital Duplicator		PMs Included	None	Equip. Value	\$635.00				
Meter Name	Copies		Start Meter Reading	2034871	Clicks Included in Contract Term	1000000				

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
35460	Overage	0	Unlimited	0	

Other Charges (charges per billing interval)

Value

Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

- Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
- Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
- This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
- This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
- If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on

Equipment Service Contract

Contract ID

44332

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: WELLS MS
WELLS Middle School
10000 Wells Ave.
Map Page 714/F4
Riverside, CA, 92505
(951) 351-9241
(951) 351-6606

a per-call basis.

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

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12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

44332

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: WELLS MS
WELLS Middle School
10000 Wells Ave.
Map Page 714/F4
Riverside, CA, 92505
(951) 351-9241
(951) 351-6606

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	44332	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-20	End Date	30-Jun-21
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location		Ship To ID	WELLS MS		Address	WELLS MS WELLS Middle School 10000 Wells Ave. Map Page 714/F4 Riverside, CA, 92505 (951) 351-9241 (951) 351-6606	
Serial No	071084078		Unit ID	Model No	DP-220Le	Equip. Location	2 story building staff room
Description	Digital Duplicator			PMs Included	None	Equip. Value	\$635.00
Meter Name	Copies		Start Meter Reading	2034871	Clicks Included in Contract Term	1000000	

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
35460	Overage	0	Unlimited	0	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

- Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
- Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
- This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
- This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
- If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on

Equipment Service Contract

Contract ID

44332

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

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Fed Tax ID: 95-3823051

Bill To: WELLS MS
WELLS Middle School
10000 Wells Ave.
Map Page 714/F4
Riverside, CA, 92505
(951) 351-9241
(951) 351-6606

a per-call basis.

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature