

Equipment Service Contract

Contract ID

47193

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: After Schl Prog
After School Programs-Arizona
11045 Arizona Ave
Riverside, CA, 92503
(951) 358-1682
(951) 358-1683

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	47193	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-21	End Date	30-Jun-22
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location				Ship To ID	After Schl Prog		Address	After Schl Prog After School Programs-Arizona 11045 Arizona Ave Riverside, CA, 92503 (951) 358-1682 (951) 358-1683		
Serial No	090150643		Unit ID	Model No	DP-S510		Equip. Location	copy room		
Description	Digital Duplicator				PMs Included	None		Equip. Value	\$635.00	
Meter Name	Copies		Start Meter Reading	1280275		Clicks Included in Contract Term	1000000			

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
36394	Overage	0	Unlimited	0.001	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

- Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
- Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
- This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
- This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
- If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.
- Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

Equipment Service Contract

Contract ID

47193

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: After Schl Prog
After School Programs-Arizona
11045 Arizona Ave
Riverside, CA, 92503
(951) 358-1682
(951) 358-1683

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

47200

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: COLLETT EL
COLLETT ELEMENTARY SCHOOL
10850 COLLETT AVE
Riverside, CA, 92505
(951) 358-1605
(951) 358-1606

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	47200	Contract Description	Full Coverage Maintenance Contract					Start Date	01-Jul-21	End Date	30-Jun-22
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge	\$635.00		
Estimated Annual Charge		\$635.00									

Categories of Parts Included in Contract

Paper Feed, Press, Drive Section, Paper Exit, Drum Section, Master Feed, Master Ejection, Scanner, ADF, Electrical, Exterior and Frame, Control Panel, DC, Collater, Car Stock, All Parts Included, Rollers Included, Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location			Ship To ID	COLLETT EL	Address	COLLETT EL COLLETT ELEMENTARY SCHOOL 10850 COLLETT AVE Riverside, CA, 92505 (951) 358-1605 (951) 358-1606		
Serial No	031161315		Unit ID	Model No	DP-330L	Equip. Location	teachers lounge	
Description	Duplo Duplicator			PMs Included	None	Equip. Value	\$635.00	
Meter Name	Copies		Start Meter Reading	2743161	Clicks Included in Contract Term	1000000		

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
36400	Overage	0	Unlimited	0.001	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

- Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
- Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
- This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
- This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
- If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.
- Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

Equipment Service Contract

Contract ID

47200

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: COLLETT EL
COLLETT ELEMENTARY SCHOOL
10850 COLLETT AVE
Riverside, CA, 92505
(951) 358-1605
(951) 358-1606

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.
8. This service agreement is non-refundable in the event of cancellation.
9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.
10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.
11. CBS may from time to time modify the annual cost of the agreement upon renewal.
12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.
13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

	Print Name	Signature	Date
Complete Business Systems Representative	_____	_____	_____
Customer Signature	_____	_____	_____

Equipment Service Contract

Contract ID

47202

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: COLLETT EL
COLLETT ELEMENTARY SCHOOL
10850 COLLETT AVE
Riverside, CA, 92505
(951) 358-1605
(951) 358-1606

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	47202	Contract Description	Full Coverage Maintenance Contract					Start Date	01-Jul-21	End Date	30-Jun-22
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge	\$635.00		
Estimated Annual Charge	\$635.00										

Categories of Parts Included in Contract

Paper Feed, Press, Drive Section, Paper Exit, Drum Section, Master Feed, Master Ejection, Scanner, ADF, Electrical, Exterior and Frame, Control Panel, DC, Collater, Car Stock, All Parts Included, Rollers Included, Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location	Ship To ID	COLLETT EL	Address	COLLETT EL COLLETT ELEMENTARY SCHOOL 10850 COLLETT AVE Riverside, CA, 92505 (951) 358-1605 (951) 358-1606		
Serial No	040251468	Unit ID	Model No	DP-330L	Equip. Location	teachers lounge
Description	Duplo Duplicator		PMs Included	None	Equip. Value	\$635.00
Meter Name	Copies	Start Meter Reading	2422098	Clicks Included in Contract Term	1000000	

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
36401	Overage	0	Unlimited	0.001	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

- Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
- Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
- This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
- This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
- If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.
- Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

Equipment Service Contract

Contract ID

48154

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: MYRA LINN EL
Myra Linn Elementary School
10435 Branigan Way
Map Page 714/F6
Riverside, CA, 92505
(951) 358-1630
(951) 358-1631

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	48154	Contract Description	Full Coverage Maintenance Contract					Start Date	01-Jul-21	End Date	30-Jun-22
Period Billing Int	Annual	Meter Billing Int	N/A	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00	
Estimated Annual Charge		\$635.00									

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location	Ship To ID	MYRA LINN EL	Address	MYRA LINN EL Myra Linn Elementary School 10435 Branigan Way Map Page 714/F6 Riverside, CA, 92505 (951) 358-1630 (951) 358-1631		
Serial No	160653881	Unit ID	Model No	DP-F510	Equip. Location	
Description	Digital Duplicator		PMs Included	None	Equip. Value	\$635.00

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
3. This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
4. This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
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6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.
7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.
8. This service agreement is non-refundable in the event of cancellation.

Equipment Service Contract

Contract ID

48154

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

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Suite A

Upland, CA 91786

Phone: 909-946-5995

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Fed Tax ID: 95-3823051

Bill To: MYRA LINN EL
Myra Linn Elementary School
10435 Branigan Way
Map Page 714/F6
Riverside, CA, 92505
(951) 358-1630
(951) 358-1631

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionaly CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

	Print Name	Signature	Date
Complete Business Systems Representative	_____	_____	_____
Customer Signature	_____	_____	_____

Equipment Service Contract

Contract ID

47202

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: COLLETT EL
COLLETT ELEMENTARY SCHOOL
10850 COLLETT AVE
Riverside, CA, 92505
(951) 358-1605
(951) 358-1606

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.
8. This service agreement is non-refundable in the event of cancellation.
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11. CBS may from time to time modify the annual cost of the agreement upon renewal.
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	Print Name	Signature	Date
Complete Business Systems Representative	_____	_____	_____
Customer Signature	_____	_____	_____

Equipment Service Contract

Contract ID

48155

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: MYRA LINN EL
Myra Linn Elementary School
10435 Branigan Way
Map Page 714/F6
Riverside, CA, 92505
(951) 358-1630
(951) 358-1631

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	48155	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-21	End Date	30-Jun-22
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location			Ship To ID	MYRA LINN EL	Address	MYRA LINN EL Myra Linn Elementary School 10435 Branigan Way Map Page 714/F6 Riverside, CA, 92505 (951) 358-1630 (951) 358-1631		
Serial No	040556708	Unit ID	Model No	DP-330Le	Equip. Location	(Rm 201)		
Description	Digital Duplicator			PMs Included	None	Equip. Value	\$635.00	
Meter Name	Copies	Start Meter Reading	2517222	Clicks Included in Contract Term	1000000			

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
36787	Overage	0	Unlimited	0.001	

Other Charges (charges per billing interval)

	Value
--	-------

Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
3. This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
4. This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
5. If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on

Equipment Service Contract

Contract ID

48155

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

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Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: MYRA LINN EL
Myra Linn Elementary School
10435 Branigan Way
Map Page 714/F6
Riverside, CA, 92505
(951) 358-1630
(951) 358-1631

a per-call basis.

6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

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9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

48156

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: PROMENADE EL
PROMENADE ELEMENTARY
550 Hamilton Dr
Map Page 744/A2
Corona, CA, 92879
(909) 358-1650
(909) 358-1651

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	48156	Contract Description	Full Coverage Maintenance Contract					Start Date	01-Jul-21	End Date	30-Jun-22
Period Billing Int	Annual	Meter Billing Int	N/A	Labor Hrs Inc	ALL	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge	\$635.00		
Estimated Annual Charge		\$635.00									

Categories of Parts Included in Contract

Paper Feed, Press, Drive Section, Paper Exit, Drum Section, Master Feed, Master Ejection, Scanner, ADF, Electrical, Exterior and Frame, Control Panel, DC, Collater, Car Stock, All Parts Included, Rollers Included, Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location	Ship To ID	PROMENADE EL	Address	PROMENADE EL PROMENADE ELEMENTARY 550 Hamilton Dr Map Page 744/A2 Corona, CA, 92879 (909) 358-1650 (909) 358-1651			
Serial No	725937461	Unit ID	Model No	DP-330L	Equip. Location		
Description	Duplo Duplicator		PMs Included	None	Equip. Value	\$635.00	

Other Charges (charges per billing interval)

Duplo Duplicator Service Contract	Value	
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TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

1. Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
2. Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
3. This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
4. This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
5. If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.
6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.
7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.
8. This service agreement is non-refundable in the event of cancellation.

Equipment Service Contract

Contract ID

48156

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: PROMENADE EL
PROMENADE ELEMENTARY
550 Hamilton Dr
Map Page 744/A2
Corona, CA, 92879
(909) 358-1650
(909) 358-1651

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionaly CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

	Print Name	Signature	Date
Complete Business Systems Representative	_____	_____	_____
Customer Signature	_____	_____	_____

Equipment Service Contract

Contract ID

48159

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: Twinhill Elem
Twinhill Elementary School
11000 Campbell Ave.
Riverside, CA, 92505
(951) 358-1665
(951) 358-1666

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	48159	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-21	End Date	30-Jun-22
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed, Press, Drive Section, Paper Exit, Drum Section, Master Feed, Master Ejection, Scanner, ADF, Electrical, Exterior and Frame, Control Panel, DC, Collater, Car Stock, All Parts Included, Rollers Included, Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location				Ship To ID	Twinhill Elem		Address	Twinhill Elem Twinhill Elementary School 11000 Campbell Ave. Riverside, CA, 92505 (951) 358-1665 (951) 358-1666		
Serial No	100653774		Unit ID	Model No		DP-U510		Equip. Location	office	
Description	Digital Duplicators				PMs Included		None		Equip. Value	\$635.00
Meter Name	Copies		Start Meter Reading	955654		Clicks Included in Contract Term			1000000	

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
36789	Overage	0	Unlimited	0	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

- Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
- Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
- This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
- This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
- If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.
- Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

Equipment Service Contract

Contract ID

48159

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: Twinhill Elem
Twinhill Elementary School
11000 Campbell Ave.
Riverside, CA, 92505
(951) 358-1665
(951) 358-1666

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

11. CBS may from time to time modify the annual cost of the agreement upon renewal.

12. CBS guarantees 4 hour response time on a down machine with unlimited copies. This service agreement covers the Drum Unit, Thermal Head and PC Boards with unlimited service calls and phone support. Service loner will be provided when needed. Additionally CBS provides unlimited staff training.

13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

48158

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: Twinhill Elem
Twinhill Elementary School
11000 Campbell Ave.
Riverside, CA, 92505
(951) 358-1665
(951) 358-1666

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	48158	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-21	End Date	30-Jun-22
Period Billing Int	Annual	Meter Billing Int	Annual	Labor Hrs Inc	NONE	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed, Press, Drive Section, Paper Exit, Drum Section, Master Feed, Master Ejection, Scanner, ADF, Electrical, Exterior and Frame, Control Panel, DC, Collater, Car Stock, All Parts Included, Rollers Included, Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location				Ship To ID	Twinhill Elem		Address	Twinhill Elem Twinhill Elementary School 11000 Campbell Ave. Riverside, CA, 92505 (951) 358-1665 (951) 358-1666		
Serial No	100653776		Unit ID	Model No		DP-U510		Equip. Location	workroom	
Description	Digital Duplicators				PMs Included		None		Equip. Value	\$635.00
Meter Name	Copies		Start Meter Reading	1037323		Clicks Included in Contract Term			1000000	

Summary of Periodic Meter Charges (incurred after exceeding 'clicks included in term')

Meter ID	Charges Level Name	From	To	Cost per click	Step Down to Charge Level
36788	Overage	0	Unlimited	0	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

- Complete Business Systems (CBS) shall furnish all labor and materials for adjustment, repairs and replacement parts necessitated by normal usage of equipment.
- Customer shall provide a "Key Operator". CBS will train the Key Operator designated by the customer to help during machine operation with minor paper jams, adding and disposing of supplies and basic cleaning to keep the machine up and running.
- This agreement shall also not cover any relocation of said equipment from initial placement at the commencement of this agreement. CBS also reserves the right to charge for service calls resulting in damage to equipment from such moves.
- This agreement will not cover the replacement of broken cover panels, exit trays, platen covers and other items caused by or resulting from customer breakage, normal usage or accident. Also, the customer shall be liable for all costs or fees on service parts due to or arising from abuse, accident, neglect, misuse, vandalism, fire, water, acts of God, or repairs made necessary from the use of the equipment being used out of manufacturer's specifications, including but not limited to sub-standard supplies. CBS's fee for repairs necessitated by the aforementioned will be the standard labor rate, which is currently \$120.00 per hour plus parts.
- If, in CBS's opinion, reconditioning is necessary because normal repairs and parts cannot keep a machine in satisfactory operating condition, then CBS will submit a cost estimate of needed repairs which will be in addition to and separate from the regular service agreement cost. If the customer fails to pay for needed repairs, CBS reserves the right to continue service on a per-call basis.
- Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.

Equipment Service Contract

Contract ID

48158

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: Twinhill Elem
Twinhill Elementary School
11000 Campbell Ave.
Riverside, CA, 92505
(951) 358-1665
(951) 358-1666

7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.

8. This service agreement is non-refundable in the event of cancellation.

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

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13. In the event customer renews said agreement, but does not submit payment within ten (10) working days, and subsequently cancels said agreement, customer shall be responsible for all costs, charges and fees incurred prior to cancellation.

Print Name

Signature

Date

Complete Business Systems
Representative

Customer Signature

Equipment Service Contract

Contract ID

48160

Page 1 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: Valley View Ele
Valley View Elementary
11750 Gramercy Place
Map Page 714/B6
Riverside, CA, 92505
(951) 358-1670
(951) 358-1671

Thank you for doing business with CBS. The following equipment can be covered under a service contract for the following period. If you have any questions or require information about your purposed equipment service contract, please contact our service department at (909) 946-1334.

Contract ID	48160	Contract Description	Full Coverage Maintenance Contract						Start Date	01-Jul-21	End Date	30-Jun-22
Period Billing Int	Annual	Meter Billing Int	N/A	Labor Hrs Inc	ALL	Labor Surcharge	NONE	Travel Hrs Inc	ALL	Travel Surcharge	NONE	
Equipment Charge	\$635.00	Zone Charge	\$0.00	Other Charges	\$0.00	SubTotal	\$635.00	Total Contract Charge		\$635.00		
Estimated Annual Charge		\$635.00										

Categories of Parts Included in Contract

Paper Feed,Press,Drive Section,Paper Exit,Drum Section,Master Feed,Master Ejection,Scanner,ADF,Electrical,Exterior and Frame,Control Panel,DC,Collater,Car Stock,All Parts Included,Rollers Included,Print heads Included

Equipment Included under Contract (charges per billing interval)

Equipment Location			Ship To ID	Valley View Ele	Address	Valley View Ele Valley View Elementary 11750 Gramercy Place Map Page 714/B6 Riverside, CA, 92505 (951) 358-1670 (951) 358-1671	
Serial No	180855808	Unit ID	Model No	DP-F510	Equip. Location		
Description	Digital Duplicator		PMs Included	None	Equip. Value	\$635.00	

Other Charges (charges per billing interval)

	Value
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Duplo Duplicator Service Contract
TERMS AND CONDITIONS

Full coverage service agreement and free staff training per fiscal year. Phone support is required before dispatching a technician.

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6. Customer shall pay for consumable items not covered by this agreement including but not limited to: paper, ink, masters and job separator tape.
7. This agreement is not assignable or transferable and is automatically cancelled with respect to the particular machine should it be sold to a third party or transferred outside of the CBS normal service area.
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Equipment Service Contract

Contract ID

48160

Page 2 of 2

Complete Business Systems

"Teacher-Friendly Products!"

1834 W. 11th St.

Suite A

Upland, CA 91786

Phone: 909-946-5995

Fax: 909-946-0853

Fed Tax ID: 95-3823051

Bill To: Valley View Ele
Valley View Elementary
11750 Gramercy Place
Map Page 714/B6
Riverside, CA, 92505
(951) 358-1670
(951) 358-1671

9. Replacement parts or assemblies on current equipment which have become worn as a result of normal usage may be replaced with new or functionally equivalent parts.

10. If payment for this agreement is not received by CBS within thirty (30) working days of the expiration of the warranty or the previous service agreement, either by date or meter expiration, then CBS may, at its discretion, inspect the equipment before a new agreement will be issued. The charge for this service shall be at our normal service rate in effect at the time of service, on a per-hour basis, and a charge for all parts shall apply.

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	Print Name	Signature	Date
Complete Business Systems Representative	_____	_____	_____
Customer Signature	_____	_____	_____